



# Working together to support patients

Fresenius Kabi, a global healthcare company, created the KabiCare Patient Support Program to work closely with you and your patients to simplify their treatment journey by helping to navigate insurance, financial assistance, and medication access needs.

Please click to see the [full Prescribing Information](#), including Boxed Warning for TYENNE<sup>®</sup> (tocilizumab-aazg).



# KabiCare supports obtaining access for your patients.



## Enrollment Support

- **Welcome Packet** – A welcome packet will be mailed to your patient once enrollment is complete. Inside the welcome packet, they will find important information about their medication and the KabiCare Patient Support Program.
- **Case Management Support** – KabiCare helps your team navigate insurance processes and provides information related to your patient's insurance coverage. After enrollment is complete and insurance is confirmed, your patient will receive a phone call from KabiCare to review their benefits and discuss other KabiCare resources that may be available.
- **Field Reimbursement Managers** – The Field Reimbursement Managers are available to share the latest updates in payer coverage for patients. They can assist with billing and coding, reimbursement and KabiCare patient support offerings.



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## Insurance Support

- **Bridge to Therapy** – The Bridge to Therapy program provides commercially insured patients access to treatment without delay while they are waiting for insurance approval. Eligibility criteria apply.\*
- **Benefits Investigation** – Once a patient is enrolled, KabiCare conducts the benefits investigation on behalf of the patient to confirm insurance coverage details. The information is provided to you, your practice, and your patient to aid in patient access.
- **Prior Authorization Support** – If a prior authorization is required by insurance, the appropriate form will be selected and the essential information prepopulated on your behalf.
- **Claims Appeals Support** – Should a claim or prior authorization be denied, KabiCare can initiate the appeal and provide the information required to contest the denial, similar to the prior authorization process. Visit [KabiCare.us](https://www.kabicare.us) for a *Sample Letter of Medical Necessity* and *Sample Letter of Appeal*.

\*Eligibility criteria apply. Patients are not eligible for commercial copay support and Bridge to Therapy program if the prescription is eligible to be reimbursed, in whole or in part, by any state or federal healthcare program.





## Financial Support

- **Commercial Copay Support** – If your patient has commercial or private insurance, they may be eligible\*\* for the copay program that lowers their out-of-pocket costs to as little as \$0/month for treatment with an annual maximum.
- **Patient Assistance Program** – If your patient does not have insurance and/or cannot afford their medication, they may be eligible for additional assistance through the Patient Assistance Program or through independent nonprofit assistance programs. Eligibility criteria apply.†



## Therapy Support

- **Nurse Support** – Once enrolled, KabiCare nurses are available if needed to help educate your patients on the disease, treatment, and prescribed medication.‡
- **Specialty Pharmacy Support** – The Patient Support Guide will coordinate with the specialty pharmacy to ensure proper triage of the prescription with benefit details to facilitate a timely dispense.

\*\* Terms and conditions apply.

† Eligibility for resources provided by independent nonprofit patient assistance programs is based on the nonprofits' criteria. Fresenius Kabi has no control over these programs.

‡ Nurse support provided by KabiCare is not meant to replace discussions with a healthcare provider regarding a patient's care and treatment.





# KabiCare is here to help you and your patients.

KabiCare offers a comprehensive range of patient support so that patients have the assistance they need to benefit most from their treatment.



**Enrollment Support**



**Financial Support**



**Insurance Support**



**Therapy Support**

**Enroll your patients in KabiCare today!**

To learn more about the KabiCare patient support program, please scan the QR code, visit [kabicare.us](https://kabicare.us) or call **1-833-KABICARE** (1-833-522-4227).



## About Fresenius Kabi

Fresenius Kabi is a global healthcare company that specializes in lifesaving medicines and technologies for infusion, transfusion, clinical nutrition, and specialty pharmaceuticals. Our products and programs are designed to help care for critically and chronically ill patients. For more than a century, we've delivered innovative therapies that are safe, efficient, and affordable. Recognized for our proven track record of quality, reliability, and consistency, we produce our medications in 90 state-of-the-art plants around the world. From essential injectable medicines to advanced systems used to maintain and protect the nation's blood supply. We're committed to making sure that patients have accurate and transparent information as new medication options come to market.